

GUEST INFO



NO SMOKING



NO PETS



NO NAILS/SCREWS/TAPE

Fire/Police/Ambulance – Call 911

Gas – KUB at (865) 524-2911 if “rotten egg” odor, leave and call us **865-444-4064**

Electric – Flip breakers to OFF position and call HPM at **865-444-4064**

Water – If leak, cutoff main valves... place pan/towels and call **865-444-4064**

OCCUPY & MAINTAIN PROPERTY:

Occupy Property – Live in unit year-round, do not abandon, call HPM if away

Maintain Property – Take care of owner’s property as your own, prevent damages

MAINTENANCE:

Request Online in Portal – Submit info & pictures online, follow up **865-444-4064**

PARKING:

Permit Required - towing enforced, hang from mirror facing front windshield

Violations - Text pics of front, rear, sides & license plate closeup to **267-419-6914**

RULES:

NO SMOKING – Smoking inside unit forfeits entire deposit!

NO PETS – Unless allowed in lease with Pet Rent plus Pet Fees & Pet Deposit

NO NAILS/SCREWS/TAPE – No holes in walls, doors... use Command strips

UTILITIES ALWAYS ON – Control heat/cold/humidity, prevent frozen pipes & mold

HOA Rules – Must follow HOA parking, hours, noise, garbage, pool rules

PAY RENT BY 25TH – Schedule FREE Auto-Payment online in Resident Portal

GET THE APP & DO IT ALL ONLINE!

Download “Online Portal by Appfolio” in the AppStore or PlayStore



PAY RENT REQUEST MAINTENANCE BUY INSURANCE EXTEND LEASE

Thanks for being our Guest this year!

www.RentUTK.com

423-586-1770

Leasing@HolmesPropertyMgmt.com

2428 Sutherland Av, Knoxville TN 37919

Leasing 865-444-4065 Billing 865-444-4062 Maintenance 865-444-4064 Emergency 423-586-1770 Press 9

Guest Info – RentUTK.com.doc 5/1/2023 rh